



March 20, 2020

To whom it may concern,

We have been working with Premium Audit Consultants (PAC) for several years. We have 4 requirements of our premium audit vendors:

- 1) Perform quality audits that are accurate by manual rules
- 2) Complete and return audits on a timely basis
- 3) Provide superior customer service to us and our insureds and agents
- 4) Keep average audits costs in line with industry averages

PAC has meet and, often times, exceeded our expectations in regards to these items.

Our working relationship with PAC is one of the best that we have with any of the vendors that we work with on an extensive basis.

I would highly recommend this company to anyone who is looking for an audit vendor to perform quality premium audits at an affordable price while maintaining excellent customer service.

Thanks,

Sincerely,

Wayne Vidzicki
Direction of Collections and Premium Audit
Berkshire Hathaway - GUARD Insurance Companies

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